

SERVICE AGREEMENT

This Service Agreement ("Agreement") is entered into between Sample Supply Co. ("Provider") and Northwind Workshop ("Client"). All names, dates and figures in this document are synthetic.

1. Scope of services

Provider will deliver monthly workshop maintenance visits, including equipment inspection, cleaning, and a written condition report for each covered site.

2. Term

This Agreement begins on the first day of the month following signature and continues for twelve months unless either party gives thirty days written notice.

3. Fees and payment

Client pays a flat monthly fee of 480.00 per site, invoiced on the last business day of each month and payable within fifteen days.

4. Scheduling

Visits are scheduled at least five business days in advance. Emergency visits are billed at the hourly rate stated in Appendix B.

5. Liability

Each party is responsible for damage caused by its own negligence. Neither party is liable for indirect or consequential damages.

6. Confidentiality

Both parties agree to keep the terms of this Agreement and any shared operational data confidential for the duration of the term and two years after.

7. Termination

Either party may terminate for material breach that remains uncured fourteen days after written notice describing the breach.

8. Governing terms

This Agreement is governed by the laws of the state in which the serviced site is located, and supersedes all prior written or verbal arrangements.

9. Signatures

By signing below, each party confirms it has authority to enter into this Agreement.